

Warranty Policy

Thank you for your purchase of the products and services from Charles Schofield (trading as Cschofield Technical). This Limited Warranty applies to physical goods, and only for physical goods, purchased from Cschofield Technical.

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Cschofield Technical will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

Cschofield Technical will either repair the Product at no charge, using new or refurbished replacement parts.

How long does the coverage last?

The Warranty Period for Physical Goods purchased is 90 days, from the date of purchase (or delivery if being delivered by Cschofield Technical). A replacement Physical Good or part assumes the remaining warranty of the original Physical Good or 90 from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- conditions, malfunctions or damage not resulting from defects in material or workmanship
- General wear and tear on the product
- Any issues arising from maintenance not carried out by Cschofield Technical
- Products supplied to us by the customer, that have not been repaired or maintained by Cschofield Technical. ie items supplied to be fitted into racks.
- New products installed by cschofield technical - that will not be covered by a manufacturer's warranty.